



"Technically the Best"™

LIMITED NATIONWIDE

Gold Seal Warranty

FOR A PERIOD OF 60 MONTHS OR 100,000 MILES, WHICHEVER OCCURS FIRST,
COVERS PARTS AND LABOR ON REMANUFACTURED TRANSMISSION UNIT BY COLEMAN-TAYLOR.

Excludes the following vehicles: AMBULANCE, AUTOMOTIVE OFF-HIGHWAY USE, PACKAGE DELIVERY, POLICE,
SNOW REMOVAL, TAXI, TOW TRUCK, OR ANY VEHICLE OVER 1 TON,
24 MONTHS OR 100,000 MILES, WHICHEVER OCCURS FIRST.

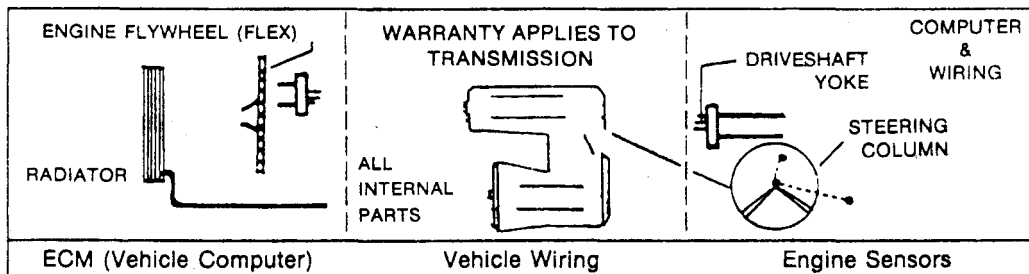
EXPLANATION OF THE COLEMAN-TAYLOR GUARANTEE

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- A. Coleman-Taylor's quality control procedures are designed to minimize defects. In the unlikely event that you should have a problem, Coleman-Taylor has one of the strongest and longest warranties in the industry. We guarantee the remanufactured transmission unit against defects in our workmanship and material in accordance with the schedules and limitations as outlined.
- B. Malfunctions directly occurring with the remanufactured transmission unit, within the guarantee period will be repaired or replaced free of charge, which includes parts and labor. Only the remanufactured transmission unit is warranted by Coleman-Taylor. Any additional work or vehicle parts are priced and listed separately on the repair order; they are covered by the manufacturer's warranty not Coleman-Taylor's. This includes all accessories installed at the time of service. If a part is not listed on the repair order, it is not covered by any warranty. This means what you paid for and is listed is covered. Coleman-Taylor will guarantee only the remanufactured transmission unit.
- C. The liability of this warranty shall not exceed the price paid. We reserve the right to refund full purchase price at any time. Warranty is not transferable. Coleman-Taylor's limited warranty will end after the expiration of time or mileage from the date of the original invoice. Any repairs or replacement will not extend the warranty. The buyer shall be responsible for all defects, thereafter, regardless of cause.
- D. Coleman-Taylor does offer an optional rental car coverage policy in the event of a major breakdown for an additional cost of \$65.00. This covers a maximum of \$24.00 per day towards car rental only for the length of time necessary to complete repairs covered by this warranty. Customer will be responsible for any additional time a rental is kept. By initialing I understand that I have been offered this option as an addition to the warranty expressed herein. The repair order must express these additional charges if I choose this option. X _____
Customer Initials

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- A. This warranty is limited to parts and labor only. It does not cover such things as towing, loss of use, loss of earnings, per diem expenses, bills from other repair shops, nor any other claims whatsoever.
- B. The work can many times fail due to no fault of the repairing shop. Parts related to, but not part of the transmission can go bad after the transmission job is completed and knock the transmission, converter and seals out again. Under these circumstances your warranty is not valid. In no way can the repairing shop predict these events and is not responsible for them. For trans axle and four wheel drives: This does not cover the differential, transfer cases, U joints, drive shafts or other accessories. A partial list of related parts is set forth in the following diagram:



- C. This warranty does not cover any electrical components outside the transmission or the ECM (the vehicle computer). Nor does it cover any controls, sensors, engine MTS, axles or transmission MTS, radiators or coolers. These items are checked at the time of repair and determined to be in usable condition. Mileage on these items can affect the life of these components. X _____
Customer Initials

x _____
Purchaser

x _____
Seller

Repair Order Number

Date

By

OWNER RESPONSIBILITY

- A. Vehicle must be serviced, fluid and filter changed every 25,000 miles or every 2 years which ever comes first. Proof of this service must be presented or mailed in at these intervals or this will void your warranty. X _____
Customer Initials
- B. YOUR satisfaction and goodwill are important to Coleman-Taylor. Sometimes, however, despite the best intentions of all concerned, misunderstandings can occur. If a matter has not been resolved to YOUR satisfaction, the following steps should be taken: Return vehicle to original shop. Discuss YOUR concerns with a member of the shop management staff of the facility. Normally, concerns can be quickly resolved at that level. If after contacting such persons YOUR concerns remain unresolved, contact: Customer Relations Department, 1210 Midas Cove, Suite #102, Cordova, TN 38018, 901-525-6819. Please specify "Warranty Claim".
- C. If you experience a problem out of town, call first for instructions and authorization. Please specify "Warranty Claim". _____
(list contact phone number here)
- D. Failure resulting from the following circumstances is the responsibility of the owner: (1) Water in transmission oil or other contaminated fluids. (2) Lack of oil or water. (3) Towing or pulling a trailer or another vehicle, unless YOUR VEHICLE is equipped for this as recommended by the VEHICLE manufacturer, and/or without proper coolant. (4) Misuse, abuse, negligence, alterations, or modifications made to YOUR VEHICLE. (5) Causes by racing or other competition. (6) Casualty loss, accident damage, acts of nature, collision, fire, theft, freezing, vandalism, riot, explosion, lightning, earthquake, windstorm, hail, water, or animal. (7) Occurrences outside the fifty (50) United States of America, the District of Columbia, and Canada.

CLAIM PROCEDURES

- 1) Use reasonable means to protect the covered VEHICLE from additional damage.
- 2) Contact the Coleman-Taylor shop from whom YOU purchased this Warranty.
- 3) Obtain prior authorization from Coleman-Taylor before any work is done on the covered VEHICLE.

NOTE: OUT OF TOWN REPAIRS
AUTHORIZATION: You must first call the number listed in section "C" of this warranty for directions and authorization to one of our member shops. Monday - Friday 7:30 am - 5:00 pm

OUR limit of liability shall not exceed the actual cash value of the VEHICLE, less the DEDUCTIBLE, for any one repair visit.

SAFETY NOTE
The Emergency Brake is designed to secure the vehicle by the manufacturer of the vehicle (NOT "PARK"). Liability from jumping out of park is the responsibility of the owner.

DEFINITIONS:

- (1) Exchange/Remanufactured Unit: An exchange or remanufactured unit shall consist of a rebuild with the following differences (a) All frictions with tolerance above .045 are replaced. (b) All gaskets, neoprene and seals are replaced with genuine OEM type. (c) All organic filters replaced. (d) The unit is built to factory tolerances, clearances and torque specifications throughout. (e) Factory approved fluids are used.
- (2) Potential Life: New potential life shall consist of a life expectancy equal to or greater than any new clutches and new seals installed in the unit.
- (3) Good Practice: Good practice shall replace any components which must necessarily (predicated on average service value) be handled to do the specific service ordered in the above categories when components are found to be: (a) Failed in service, (b) Abnormally worn, (c) indicative of premature failure. All services performed in categories (1) and (3) shall be in keeping with good practice.
- (4) Partial Repair: A partial repair shall consist of the parts and labor necessary to remove only the effect leading to a customer's immediate complaint or malfunction. Because the cause is not removed, this is not good practice, and shall only be done on demand of customer, with no guarantee expected by customer or implied by seller.
- (5) Guarantee: An exchange/remanufactured unit is comprehensibly guaranteed against failures as a unit front to back including all internal parts. Therefore parts are not listed on the repair order because all are warranted. A Partial Repair is a patch-up job, and has no warranty expressed or implied. The guarantee you receive is void if you have your transmission worked on in other than shops approved by Coleman-Taylor.
- (6) Normal Terminology: Grade I & II Recondition - Rebuild - Exchange - Remanufacture.